

12 March 2019

Dear Councillor,

A meeting of **SCRUTINY COMMITTEE FOR CUSTOMER SERVICES AND SERVICE DELIVERY** will be held in the **COUNCIL CHAMBER** at these offices on **WEDNESDAY, 20<sup>TH</sup> MARCH, 2019 at 7.00 pm** when your attendance is requested.

Yours sincerely,  
KATHRYN HALL  
Chief Executive

### **A G E N D A**

#### **Pages**

- |     |  |                |
|-----|--|----------------|
| 1.  | To note Substitutes in Accordance with Council Procedure Rule 4 - Substitutes at Meetings of Committees etc. |                |
| 2.  | To receive apologies for absence.  |                |
| 3.  | To receive Declaration of Interests from Members in respect of any matter on the Agenda.                     |                |
| 4.  | To confirm the Minutes of the meeting of the Committee held on 23 January 2019.                              | <b>3 - 6</b>   |
| 5.  | To consider any items that the Chairman agrees to take as urgent business.                                   |                |
| 6.  | Parking Strategy Refresh 2019/20.  | <b>7 - 14</b>  |
| 7.  | Cashless Parking – Six Month Monitoring Report.  | <b>15 - 20</b> |
| 8.  | Member Development Working Group Achievements 2017-18.   | <b>21 - 22</b> |
| 9.  | New Member Induction Arrangements 2019.  | <b>23 - 26</b> |
| 10. | Questions pursuant to Council Procedure Rule 10 due notice of which  |                |

*Working together for a better Mid Sussex*



has been given.

To: **Members of Scrutiny Committee for Customer Services and Service Delivery:**  
Councillors A Boutrup (Chairman), M Belsey (Vice-Chair), J Belsey, L Bennett, M Binks,  
P Bradbury, C Catharine, B Forbes, C Fussell, S Ellis, G Heard, Anthea Lea, H Mundin,  
K Page and D Sweatman